

PlayCDG KJ Deluxe 64 LT

Error message "Program not responding"

When the "Program not responding" message comes up or the program crashes unexpectedly, follow the instruction below to refresh the program registry.

- 1. Close the program.
- 2. Open Task Manager > File > Run new task. Type in "Regedit" followed by ENTER.
- 3. You will be asked "Do you wish to allow this app to make changes ...". Click Yes.
- 4. The Registry Editor window will open. Go to HKEY_CURRENT_USER > Software > CAVS Multimedia Inc.
- 5. Right click on CAVS Multimedia Inc. and select "Delete"
- 6. You will be asked "Are you sure you want to ...". Click Yes. Close the Registry Editor
- 7. Start the PlayCDG KJ Deluxe 64 LT program.
- 8. The program will go through a few steps of configuring the registry before starting.

After the program starts, if the program continues to have the problem, contact techsupport@cavsusa.com for assistance.

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