

How do I reset my KJ panel?

Follow the instructions below to restore your dual screen. (you will need a keyboard and a mouse)

Process A

1. In jukebox mode press ALT+F4 to access windows desktop

2. In Windows desktop run JBconfig.exe

a. If you do not see JBconfig.exe in the desktop follow steps a-f

b. Go to my computer

c. Go to drive C:

d. Go to NJB99 folder

e. Go to prog folder

f. Right click on JBconfig.exe and select send to desktop

** If you do not see JBconfig.exe in the prog folder skip to step 7

3. Go to the general tab

4. Go to display mode and select window

5. Apply the settings at the bottom of the page

6. Close all open windows and restart the player

7. Follow this step only if you do not see JBconfig.exe in the prog folder.

a. Go to my computer

b. Go to drive C:

c. Go to NJB99 folder

d. Go to config folder

e. Open JBconfig.txt or config.txt (which ever one you have)

f. Go to windows=0 and edit that to windows=1

g. Go to file and select save.

h. Close all open windows and restart the player

** If the dual screen mode is still not working proceed to process B.

Process B

For players with serial number UMCPKC090xxx

1. In jukebox mode press ALT+F4 to access windows desktop

2. In Windows desktop go to catalyst control center (right click on your mouse and select catalyst control ceter).

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- 3. In catalyst control center go to display manger.
- 4. Right click on tv monitor and select clone main with tv.
- 5. A confirmation window will appear select yes to keep the settings
- 5. In display manager go to desktop area and select 1024x768.
- 6. Apply the settings at the bottom of the page.
- 7. Go to display options.
- 8. Go to display management options and check the box for force tv detection.
- 9. Apply the settings at the bottom of the page.
- 10. Go to tv properties 2
- 11. Go to Image quality
- 12. Go to composite sharpness and select standard
- 13. Apply the settings at the bottom of the page.
- 14. Go to avivo video
- 15. Go to preset
- 16. Go to video preset and select theater.
- 17. Apply the settings at the bottom of the page.
- 18. Go to theater mode.
- 19. Go to select theater mode overlay and select theater mode.
- 20. Go to theater mode settings and select match the source video.
- 21. Apply the settings at the bottom of the page.
- 22. Close all open windows and restart the player.

For players with serial number **CUPMKC000xxx-CUPMKC070xxx** and **UMCPKC080xxx**

- 1. In jukebox mode press ALT+F4 to access windows desktop
- 2. In Windows desktop go to display properties (to access display properties right click on your mouse and go to properties).
- 3. In display properties go to settings.
- 4. In settings go to advanced
- 5. In advanced go to displays
- 6. In displays make sure the tv monitor is set to secondary monitor (in the tv window the blue box with the two monitors should be selected)
- 7. Once the tv is set as secondary monitor apply the changes at the bottom.
- 8. Go to overlay.

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9. In overlay go to theater mode options

- a. If you have a checkbox with the theater mode option check that box
- b 1. If you do not see a checkbox press theater mode option or clone mode option (which ever one you have)
- b 2. In the new properties window go to overlay display mode and select theater mode
- b 3. Go to theater mode settings and select full screen video
- b 4. Go to display device aspect ratio and select 4:3 standart tv

10. Apply the settings at the bottom of the page

11. Close all open windows and restart the player.

**If the dual screen mode is still not working proceed to process C.

Process C

- 1. Press ALT+F4 in your keyboard to access the windows desktop.
- 2. Go to start menu
- 3. Go to programs
- 4. Go to accessories
- 5. Go to system tools
- 6. Go to system restore
- 7. Select restore my computer to a earlier time and hit next.
- 8. Select a date in which everything was working fine and hit next.
- 9. the player will restart and dual screen should now work.

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