

Functionality(DVD)

Why can my [model] not read Super CD+Gs? Or has trouble with certain tracks?

There may be two possibilities for this unit:

1. The discs are of low quality/bootlegs/defective.

**Especially if there are certain discs and/or tracks that perform better than others.

**Note: There are many very good copycat bootlegs that look just like the original.

2. The player is defective.

**If the unit is defective it will most likely have problems reading regular commercial DVD movies.

**It will not depend on what track it is.

TO DETERMINE/TROUBLESHOOT:

-Insert a regular commercial DVD movie and watch it completely.

--If it freezes, it is most likely a defective player.

--Otherwise, the Super CD+G discs are defective.

-Insert the CAVS 200 Song Sampler Disc if it came with the player.

--If it works perfectly, it's most likely the other super CD+G discs.

--Otherwise, the unit is defective

If discs seem to be the problem, contact your dealer.

If player is the problem please request an RMA Number to return the product for repair.

<http://cavsusa.com/service/rma.htm>

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