## Functionality(DVD)

## Why will my new [model] karaoke player not play SuperCD+G discs?

SuperCD+G discs play on these current models manufactured by CAVS:

- DVD Players: DVD-105G (Regular or USB), DVD-203G (Regular or USB), DVD-305G USB
- JB-199 (with optional DVD disc drive)
- Laptop Players: PR101, PO101, EC101, CO101, TB101
- PlayCDG KI Deluxe
- PlayCDG KJ Deluxe 64 LT

If your player is one of the above and doesn't play Super CD+G discs, please see the instruction below:

## If the player plays regular DVD discs but not Super CD+G discs

- Check whether the disc is clean. Make sure it doesn't have any dirt, finger prints, or smudges.
- Check the disc for wear. If it has many scratches, you may attempt to "buff" your discs at most movie rental stores.
  - Please note that if the top/label of the disc is scratched and you can see through it, then the disc is not repairable
- Play the disc on a different player. If you have access to another CAVS player, this
  would be a good way to determine the cause. If the other player also has trouble,
  then the problem is likely to be the disc.
- Contact the dealer you purchased the disc from and attempt to replace it.

## • If the player does not read either the regular DVD discs or Super CD+G discs

- Contact the dealer you purchased the player from for service.
- You can also contact CAVS USA Inc. directly for service by requesting an RMA number from:

http://cavsusa.com/service/rma.htm

Unique solution ID: #1059 Author: CAVS Support

Last update: 2015-09-15 17:56