

JB-199 III

Side-by-Side Configuration error when starting the JB-199 III Premier program

When starting the JB-199 III Premier program, you may receive the following error message:

" The application has failed to start because its side-by-side configuration is incorrect. Please see the application event log or use the command-line sxstrace.exe tool for more details."

To correct the error, please install the following set of Microsoft Visual C++ libraries.

Microsoft Visual C++ 2008 Redistributable - x64 9.0.30729.6161

Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.6161

Microsoft Visual C++ 2010 x64 Redistributable - 10.0.30319

Microsoft Visual C++ 2010 x86 Redistributable - 10.0.30319

Microsoft Visual C++ 2013 Redistributable (x64) - 12.0.30501

Microsoft Visual C++ 2013 Redistributable (x86) - 12.0.30501

You can confirm the installation by going to Control Panel > Programs and features.

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