

# JB-199 III

## **I have no sound out of the RCA (red and white) outputs**

In the JB-199 III unit, close the Karaoke program.

Go to the Windows Control Panel and then to Sound. You will find a few listings in the Playback tab as shown in the attachment 1. The picture shows that there are three different ways to route the sound, Speakers, Headphones, and HDMI2AV.

In order to have the sound output through the RCA (red and white) outputs on the back panel of the JB-199 III unit, we must select the Speakers.

Right click on the Speakers and select "Set as Default Device". It will place a green checkmark on the Speakers. See Attachment 2.

Again right click on the Speakers and select "Set as Default Communication Device". It will place a green telephone on the Speakers. See Attachment 3.

The final result is that the Speakers are selected as the Default Device as shown in Attachment 4.

Click OK and close the Control Panel. Restart the JB-199 III karaoke program.

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