

# PlayCDG KJ Deluxe 64 LT

## Error message "Program not responding"

When the "Program not responding" message comes up or the program crashes unexpectedly, follow the instruction below to refresh the program registry.

- 1. Close the program.
- 2. Open Task Manager > File > Run new task. Type in "Regedit" followed by ENTER.
- 3. You will be asked "Do you wish to allow this app to make changes ...". Click Yes.
- 4. The Registry Editor window will open. Go to HKEY\_CURRENT\_USER > Software > CAVS Multimedia Inc.
- 5. Right click on CAVS Multimedia Inc. and select "Delete"
- 6. You will be asked "Are you sure you want to ...". Click Yes. Close the Registry Editor
- 7. Start the PlayCDG KJ Deluxe 64 LT program.
- 8. The program will go through a few steps of configuring the registry before starting.

After the program starts, if the program continues to have the problem, contact [techsupport@cavsusa.com](mailto:techsupport@cavsusa.com) for assistance.

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